

Cookie Policy

We don't use tracking or advertising cookies. These are the few strictly necessary ones.

Policies Version 1.0 Effective 20 October 2026 Last updated 20 October 2026

In short

- No tracking, advertising or social-media cookies.
- Our visit counter (Umami) is cookieless.
- The client area, checkout, chat and spam protection use a few strictly necessary cookies.

This summary helps you find your way. The full text below is what applies.

This policy explains the cookies and similar storage used on pricehq.tech, my.pricehq.tech and mail.pricehq.tech. It's part of our Privacy Policy.

1. Our approach

- 1.1 We don't use tracking, advertising or social-media cookies, and we don't let third parties use cookies to follow you around the web.
- 1.2 Our visit counter, Umami, is cookieless. It doesn't load if your browser sends Do Not Track or Global Privacy Control.
- 1.3 Because we only use strictly necessary cookies, we don't show a cookie banner. Blocking them may stop parts of the site working, such as signing in or paying.

2. Cookies we use

NAME OR SOURCE	WHERE	WHAT IT'S FOR	HOW LONG
Session cookie	Client area, PriceHQ Mail	Keeps you signed in	Until you sign out or close the browser (or as set by "keep me signed in")

NAME OR SOURCE	WHERE	WHAT IT'S FOR	HOW LONG
Security (CSRF) cookie	Client area, contact form	Stopsother websitessubmitting formsasyou	Session
Cloudflare Turnstile	Contact form, sign-up, checkout, sign-in	Checksyou're a person, not a bot	Short-lived
Stripe	Checkout	Processesyour card payment securely and prevents fraud	Set by Stripe; see Stripe's privacy policy
Chat widget	Contact page (and client area if shown)	Keepsyour chat conversation if you reload the page	Untilyou clear it
Colour theme (local storage)	Website	Rememberslight or dark mode; never sent to us	Untilyou clear it

4. Changes

- 4.1 If we ever add a cookie that isn't strictly necessary, we'll update this policy first and ask for your consent where the law requires.

Version history

VERSION	DATE	WHAT CHANGED
1.0	20 October 2026	First published.

Questions about this document? Email hello@pricehq.tech. PriceHQ, Australia.